

FOX FAQs



Q: When should I leave my bin out for pickup?

A: Your pickup can happen any time from 7am - 5pm. We do not always come around the same time, so for guaranteed pickup, have it out by 7am!

Q: Can I put meat, bones, dairy, corn plastic, etc. in my bin? What should I NOT put in my bin?

A: Mr. Fox can compost all food waste, garden trimmings, paper diningware, and compostable plastics! We ask that you remove staples, tape, stickers, foil, and conventional plastic before you compost. Please do not add dog, cat, or human waste to your bin.

Q: Do you provide bin liners? Can I buy my own bin liners?

A: Mr. Fox will leave you one 13g compostable liner per bin each pickup. We now sell compostable liners by the roll of 20 13g liners, and 25 3g liners.

Q: What if it snows and my bin is not picked up?

A: If we determine the roads to be too dangerous, we will reschedule your pickup to a day later in the week by email!

Q: I am going away for vacation and won't need a pickup one week.

A: If you email us to let us know in advance that you will be away, we will skip your stop.

We would be happy to help you with any other questions you may have! Email customerservice@mrfoxcomposting.com, or to use the contact form at our website - www.mrfoxcomposting.com. You can also call us at 855-673-6926 x1. Please allow 3-4 business days for a response! *Please leave bin in a convenient place for driver pickup.*